Welcome to the Surgery Center

Miami Valley Hospital
Premier Health Partners
Welcome to the Surgery Center

Our goal is to give you very good care during your surgical experience. At the same time, we strive to keep your visitors as comfortable – and informed – as possible while they are here.

Patient representatives are available in the Surgery Waiting Lounge to help you with any questions or concerns. Please let us know how we can best meet your needs.

For Surgical Patients

*What Happens Before and After Surgery?*

**Registration**

Upon arrival, the registration staff will need to verify your personal and insurance information. The registration staff also will alert the surgery staff that you have arrived. Once the registration process is complete, you will receive a pager and be directed to the Surgery Waiting Lounge. When you are called to be treated, the pager will need to remain with your visitors and will be used to alert them when information about your progress is available.
Admission
A nurse or patient care technician (PCT) will greet you at the Surgery Waiting Lounge desk. You will be taken back to the Admission Area and directed to a private room to change into a hospital gown. A nurse or PCT will check your vital signs and review your medical history with you, including allergies and medications.

An IV will be started as well as any other procedures needed to prepare you for surgery. The anesthesia provider and the nurse who will be with you during your surgery will review your history and talk with you before your surgical procedure.

Your belongings will be placed in a locker. If you did not leave valuables at home, please give them to family or they can be stored with Security.

To respect your privacy, we ask that only two people at a time visit you after you’ve been prepped for surgery. Additional visitors may stay in the Surgery Waiting Lounge.

Keep in mind that the starting time for any surgery is an estimate. Delays do sometimes occur, but we will do our best to keep you and your visitors informed.

Recovery
Following general or spinal anesthesia, you will go to the Post Anesthesia Care Unit (PACU). The PACU is a highly specialized unit for post-operative patients who need close observation and individual nursing attention while recovering from anesthesia. Undisturbed rest is important to patients’ recovery after surgery and visitors are not usually permitted in the PACU.
However, in special situations, family members may be allowed brief visits. These situations may include pediatric patients, patients with special needs or patients who need to remain in the PACU for more than three hours.

Your family will be paged when you are ready for transfer to a room or to the Discharge Area. An average stay in the PACU is two hours. If after two hours you are still in the PACU, our staff will update your family on your progress. **Keep in mind when the doctor talks to your family after surgery, this may not be a reflection of your arrival time in the PACU.**

**Going Home**

If you are going home after surgery, you will be taken to the Discharge Area for about 60 to 90 minutes. During this time, a nurse will review your instructions for home care so that you understand what to do at home. We make sure that:

- your pain is tolerable;
- your vital signs are stable;
- you are steady on your feet.

These steps are followed to ensure you are not discharged too soon and that you have the best opportunity to successfully heal at home.
For Families and Visitors

Once your family member has been taken into surgery, you will be asked to return to the Surgery Waiting Lounge. The lounge is staffed with patient representatives and volunteers who can update you on the status of your family member when information is available.

While You Are Waiting

Depending on the type of surgery your family member is having, you may be waiting for a long period of time. For your comfort, the Surgery Waiting Lounge is equipped with televisions, magazines, newspapers, a vending area and wireless internet access.

While you are waiting, you are welcome to leave the lounge area to get something to eat, make telephone calls, visit other patients in the hospital or shop in the Gift Shop. If you decide to leave the Surgery Center, the pager you have been assigned will work anywhere in the hospital.

If your family member’s surgery is scheduled to take one hour or less, we ask that you stay in the immediate area. Please talk to the patient representative at the desk if you need anything.

Telephones

Please do not use cellular telephones in the surgery, Admission or Discharge areas; they may interfere with our medical equipment. Cellular phones may be used in the Surgery Waiting Lounge and in any lobby area.
ATM Machines
ATM machines are located on the first floor of the hospital near the main elevator.

Dining Options
If you are a patient, please do not eat or drink anything unless you have permission from a nurse or your doctor. Family members and visitors are welcome to visit any of the hospital’s restaurants or cafeterias. **Remember: Food is only allowed within the Vending Area of the Surgery Waiting Lounge.**

Rubicon Place
The hospital cafeteria is located on the ground floor and is open seven days a week.
**Hours:** 6 a.m. to 7:30 p.m. and from 1:45 to 3:45 a.m. daily

Magnolia Place
Another cafeteria is located on the sixth floor of the hospital’s northwest wing.
**Hours:** 11 a.m. to 2 p.m. Monday – Friday  
( Closed all Holidays)

Valley Café
Valley Café is located on the first floor, near the main entrance to the hospital. It is a food court concept that offers a variety of healthy meal selections.
**Hours:** 6 a.m. to 8:30 p.m. daily  
(Closed Thanksgiving, Christmas, New Years)
- **Kobricks Coffee:** 6 a.m. to 8:30 p.m. daily  
- **Sunset Strips:** 6 to 10 a.m. Monday – Friday  
  for breakfast, 11 a.m. to 8:30 p.m. daily  
- **Ancho Grill and Crustano’s:** 11 a.m. to 8:30 p.m. daily
Café Express
Café Express is located on the first floor, directly below the Surgery Center near the Emergency Department entrance.

Hours: 11 a.m. to 11 p.m. Monday – Friday
4 to 11 p.m., Saturday, Sunday and Holidays
(Closed Thanksgiving, Christmas, New Years)

Vending Machines
Vending machines are located in a snack area within the Surgery Waiting Lounge. We thank you in advance for not eating or drinking in patient care areas or in the Surgery Waiting Lounge. For your convenience, tables are provided in the vending area.

Pharmacy
For your convenience, the Miami Valley Pharmacy is located on the first floor of the hospital near Outpatient Registration. We encourage family members to have prescriptions filled before patients are discharged from the Surgery Center.

Hours: Monday – Friday, 8 a.m. to 5:30 p.m.
Saturday, 8 a.m. to 1 p.m.
Closed Sundays and major holidays

Pastoral Services
A non-denominational chapel, open 24 hours a day, is located on the first floor near the hospital’s lobby and main entrance. Please let your nurse or a patient representative know if you would like to speak with a chaplain.

Patient Relations
We realize you have a choice of where to go for your health care needs. If there is a way for us to better meet your needs or the needs of your visitors, please let us know. Patient representatives are available in the Surgery Waiting Lounge to help you during your visit. You may also contact our Consumer Relations department by calling (937) 208-2666.

Thank you for choosing Miami Valley Hospital.